

HOW TO

Combat viruses

How to get better at detecting and combatting computer viruses and other malware



1

Protect and detect

Ensure all your devices are equipped with a respected anti-virus product.



2

Apply security updates

Make sure you install any product patches or updates as soon as they're available – cyber-criminals often gain access by exploiting old software vulnerabilities.



3

Check for extra tools

If your anti-virus product has a specific tool to secure your online transactions, make use of it – it'll help keep your shopping and banking activities protected.



4

Getting slow

If your computer is slowing down, it may be infected. Scan your computer and follow the clean-up instructions given by your anti-virus product.



5

Change passwords

Choose a new password, and try to use a mixture of cases, numbers and punctuation marks. Mix things up a bit to obfuscate it, and be creative e.g. "cHr1stm4sWhEElM@rr0w".

